

# NEMSMA Update

The National EMS Management Association (NEMSMA) was created in March of 2003 from the vestiges of the National Association of EMS Quality Professionals (NAEMSQP). NEMSMA's mission is to catalyze improvements in the performance of EMS processes, organizations and systems. The emphasis of the old NAEMSQP organization had been on serving the needs of formally designated EMS quality improvement managers. However, the NEMSMA Board recognized that the philosophy, tools and techniques of quality and performance improvement are valid for every EMS manager who wants to improve their EMS system and the quality of care provided to the patients and communities they serve. This led to the decision to change the name and focus of the Association to a broader scope encompassing EMS leadership and management issues.

The current members of the NEMSMA Board of Directors are:

- **President** - Todd Hatley, MBA, MHA, REMT-P, Department of Emergency Medicine, University of North Carolina-Chapel Hill, Chapel Hill, NC
- **President-Elect** - Darryl Coontz, MBA, REMT-P, LifeNet, Texarkana, TX
- **Treasurer** - William Dunwoody, MBA, REMT-P, Delta Ambulance, Waterville, ME
- **Secretary** - Pat Brandt, RN, BSN, MHR, Orange County Fire / Rescue, Orlando, FL
- **Member at Large** - Dave Williams, MS, REMT-P, Austin-Travis County EMS, Austin, TX
- **Member at Large** - Thom Dick, REMT-P, Pridemark Paramedic Services, Arvada, CO
- **Member at Large** - George Ralls, MD, Orange County EMS, Orlando, FL
- **Co-Executive Director** (non-voting) - Mic Gunderson, HealthAnalytics, Lakeland, FL
- **Co-Executive Director** (non-voting) - David Lindberg, HealthAnalytics, Mesa, AZ

The Board decided to manage the association electronically for greater speed and efficiency with lower organizational operating costs. Without the constraints and expense of face to face meetings and conference calls, the Board and the various committees conduct the business of the association on a on-going basis through email discussion groups. The Board and each of the committees have their own members only email discussion group and archives built on Yahoo Groups platforms. NEMSMA also has an open email discussion group for those interested in EMS management, performance and quality issues at <http://health.groups.yahoo.com/group/NEMSMA/>. This is how most of the general information to NEMSMA members (and non-members) is disseminated.

## COMMITTEES

### CERTIFICATION

The NEMSMA Certification Committee is working to identify a desired body of knowledge for a Certified Prehospital Performance Manager (CPPM). This will become the basis for a certification program and will drive several other NEMSMA projects including a textbook and education programs. The CPPM body of knowledge is now in an early draft form that has drawn from the body of knowledge for the Certified Quality Manager (CQM) program from the American Society for Quality and the Certified Professional in Healthcare Quality (CPHQ) program offered by the National Association for Healthcare Quality. Certification Committee members include:

Aehlert	Barbara	Barishansky	Raphael	Bollinger	Dave
Anderson Jr	John	Beauchemin	Greg	Bouffard	Jon
Arkins	Tom	Beers	Ken	Broomfield	Edward
Bailey	Sandy	Bollella	Gregg	Bumbak	Andrew

Catalano	Steven	Kent	Greene	Riordan	Michael
Chambers	Rita	Kinsley	John	Rowe	Dennis
Chianca	Anthony	Klingensmith	Barbara	Scribner	Holly
Collins	Thomas	Larcheveque	Joseph	Smith	Jason
Coontz	Darryl	Lausell	Ana	Stone	Mark
Cox	Louis	Lindberg	David	Stridfeldt	Carl
Crosby	Fred	Luedtke	Glenn	Tartt	John
Doering	Garrett	Lyle	David	Thomas	Tracy
Dostalek	Jeff	MacInnes	Craig	Tomek	Scott
Duchesneau	Michael	Moore	Arnold	Van Vleet	Lee
Dunwoody	William	Munna, Jr.	Jerome	Vause	William
Ganss	Paul	Nelson	Michael	Vickers	Greg
Garner, Jr	Donald	Nudell	Nick	Waindel	David
Giard	Denise	Paturas	James	Wait	Dudley
Gillespie	Gordon	Pelachik	David	Walker	Janet
Hall	Thomas	Petrie	Richard	Williams	Dave
Hathaway	William	Podsiadlo	Benjamin	Wong	Sebastian
Hatley	Todd	Raithby	Tom	Young	Dennis
Hess	Don	Redelsteiner	Christoph	Zalkin	Joseph
Hunter	Karen	Riegner	Wendee	Zimmerman	Lynn

## BENCHMARKING

NEMSMA is collaborating with the Open Source EMS Initiative in the development of performance indicators and with HealthAnalytics in the development of the National EMS Performance Improvement and Benchmarking Network. Benchmarking committee members are now focused on indicator development. Benchmarking Committee members include:

Arkins	Tom	Gonzales	Louis	Monks	Doug
Beauchemin	Greg	Graveline	Joanne	Moore	Arnold
Beers	Ken	Gresh	Frank	Munna, Jr.	Jerome
Berg	Michael	Griffin	Daniel	Passow	Kate
Beswick	Ralph	Hatley	Todd	Petrie	Richard
Bouffard	Jon	Helmuth	Paul	Podsiadlo	Benjamin
Brady	John	Hess	Don	Rasmussen	John
Broomfield	Edward	Hildebrand	Richard	Riegner	Wendee
Bumbak	Andrew	Hillgardner	Joanne	Riordan	Michael
Byard	John	Hutchison	Mack	Roach	Kyle
Carter	Stephen	Kanzler	Joseph	Rogers	James
Catalano	Steven	Kessler	Mark	Rowe	Dennis
Collins	Thomas	Kirkwood	Howard	Stewart	Becky
Coontz	Darryl	Larcheveque	Joseph	Stone	Mark
Cramer	John	Lindberg	David	Stouffer	John
Dostalek	Jeff	Luedtke	Glenn	Threadgill	Sherry
Dudgeon	Rob	Lundy	Don	Vause	William
Dunwoody	William	MacInnes	Craig	Vickers	Greg
Easton	Kevin	Mattera	Connie	Wesley	Keith
Edwards	David	McAdams	Michael	Williams	Lawrence
Epright	Steven	McGinnis	Kevin	Wong	Sebastian
Gallet	Charles	McHenry	Susan	Zimmerman	Lyn
Gianas	Peter	McKenzie	C. Kent		
Gibson	James	Middleton	Greg		

## MEMBERSHIP & MARKETING

NEMSMA will need a very active membership along with strong visibility and relationships with the rest of the EMS community to fuel the many projects on our agenda. NEMSMA needs members to serve on our Membership and Marketing Committee to recruit members, establish liaisons with other associations and promote NEMSMA throughout the EMS, emergency services and healthcare communities. The Membership Committee is just getting activated, but the committee roster includes:

Clark	Doug	Hatley	Todd	Nudell	Nick
Corbin	James	Lindberg	David	Pelachik	David
Cox	Louis	Lyle	David	Rogers	James
Gibson	James	McCoy	Deborah	Slattery	Daniel
Grayless	Robert	Murphy	Brett	Waindel	David

**CONFERENCE COMMITTEE**

NEMSMA has already held two conferences, which included several preconference workshops and a post conference symposium. Many more are planned for the future. The conference committee will help in the process of choosing sites, themes, topics and speakers.

The Conference Committee members include:

Bollinger	Dave	Hutchison	Mack	Tartt	John
Cox	Louis	Kirkwood	Howard	Thomas	Tracy
Crotty	Clara	Lindberg	David	Tomek	Scott
Darnell	Lee	Luedtke	Glenn	Trusty	Macara
Geedy	Adam	Lundy	Don	Wiemokly	Gary
Gibson	James	Munna, Jr.	Jerome	Williams	Dave
Goldstone	Marc	Nelson	Michael	Williams	Lawrence
Hatley	Todd	Rogers	James	Zimmerman	Lynn
Helmuth	Paul	Rutschman	Ross		

**PUBLICATIONS COMMITTEE**

The publication committee advises and coordinates NEMSMA's publication efforts including those of the EMS Management Journal, NEMSMA's monthly column at MERGInet.com and other efforts. Publication Committee members include:

Anderson Jr	John	Gillespie	Gordon	Redelsteiner	Christoph
Bailey	Sandy	Goldstone	Marc	Restuccia	Marc
Barishansky	Raphael	Hatley	Todd	Rogers	James
Baumgart	Marc	Hess	Don	Rowe	Dennis
Catalano	Steven	Kirkwood	Howard	Scribner	Holly
Clouatre	Anne	Lambrech	Paul	Smith	Jason
Cronogue	Thomas	Landry	Al	Stouffer	John
Crosby	Fred	Lewis	Ryan	Thomas	Tracy
Darnell	Lee	Lindberg	David	Threadgill	Sherry
DeGraffenreid	Jeff	McCoy	Deborah	Tomek	Scott
Dick	Thom	McGinnis	Kevin	Wait	Dudley
Dostalek	Jeff	Moen	Carl	Walker	Laura
Duchesneau	Michael	Paturas	James	Wiemokly	Gary
Dudgeon	Rob	Phelps	Christian	Williams	Abigail
Easton	Kevin	Pinchalk	Mark	Williams	Dave
Gibson	James	Priester	Ronald		

**TEXTBOOK COMMITTEE**

NEMSMA plans to publish a comprehensive management textbook, which will have a strong linkage to the body of knowledge being defined by the Certification Committee for the Certified Prehospital Performance Manager program. Textbook Committee members will help guide the format, topics, and author selection for this major undertaking. Textbook Committee members include:

Anderson Jr	John	DeGraffenreid	Jeff	Graf	Larry
Beers	Ken	Dick	Thom	Grandey	Jack
Berg	Michael	Dudgeon	Rob	Hathaway	William
Bouffard	Jon	Dunwoody	William	Hatley	Todd
Cartier	Steven	Epright	Steven	Hildebrand	Richard
Caulkins	Chris	Erdman	David	Hockert	Todd
Chianca	Anthony	Ganss	Paul	Kashman	James
Clouatre	Anne	Gibson	James	Kirkwood	Howard
Darnell	Lee	Goldstone	Marc	Klingensmith	Barbara

Landry	Al	Phelps	Christian	Vickers	Greg
Lewis	Ryan	Podsiadlo	Benjamin	Waindel	David
Liebnitzky	Dianna	Porter	Warren	Wait	Dudley
Lindberg	David	Raithby	Tom	Walker	Laura
Luedtke	Glenn	Redelsteiner	Christoph	Wesley	Keith
McDonald	David	Rogers	James	Wiemokly	Gary
Middleton	Greg	Rowe	Dennis	Williams	Abigail
Moen	Carl	Scribner	Holly	Williams	Dave
Munna, Jr.	Jerome	Smith	Jason	Wong	Sebastian
Nudell	Nick	Stern	Andrew	Zalkin	Joseph
Petrie	Richard	Tomek	Scott		

**POSITION PAPERS COMMITTEE**

The Position Paper Committee will be charged with identifying topics and coordinating development of NEMSMA position papers. This may also involve development of joint position papers with other professional associations. Position Paper Committee members include:

Arkins	Tom	Hatley	Todd	Pinchalk	Mark
Blankenship	Patti	Hildebrand	Richard	Pristera	Ronald
Broomfield	Edward	Hutchison	Mack	Restuccia	Marc
Bumbak	Andrew	Kirkwood	Howard	Rogers	James
Caulkins	Chris	Krohmer	Jon	Rowe	Dennis
Chianca	Anthony	Lindberg	David	Smith	Jason
Dick	Thom	Luedtke	Glenn	Threadgill	Sherry
Epright	Steven	Martin	Douglas	Wait	Dudley
Gallet	Charles	McKenzie	C. Kent	Williams	Abigail
Gartner	Jason	Middleton	Greg	Williams	Dave
Gibson	James	Moen	Carl	Wong	Sebastian
Goldstone	Marc	Nudell	Nick		

**BALDRIGE COMMITTEE**

NEMSMA is developing a tailored version of the Baldrige Criteria for Healthcare Excellence that will specifically serve the needs of the EMS community in much the same way that individual states have their own versions and awards program based on the national-level Baldrige Criteria. Baldrige Committee members include:

Akers	Diane	Kirkwood	Howard	Rasmussen	John
Albright	James	Lanier	Jim	Riegner	Wendee
Beauchemin	Greg	Lausell	Ana	Riordan	Michael
Byard	John	Leshner	Randy	Rogers	James
Chianca	Anthony	Lewis	Ryan	Rutschman	Ross
Cramer	John	MacInnes	Craig	Stern	Andrew
Darnell	Lee	Martin	Douglas	Stewart	Becky
Doering	Garrett	Mattera	Connie	Stridfeldt	Carl
Dudgeon	Rob	McAdams	Michael	Thomas	Tracy
Dunwoody	William	McDonald	David	Vause	William
Gartner	Jason	Munna, Jr.	Jerome	Vickers	Greg
Hall	Thomas	O'Neill	Brian	Wait	Dudley
Harmon	Judy	Pelachik	David	Walker	Laura
Hatley	Todd	Petrie	Richard	Woodard	Christine
Helmuth	Paul	Podsiadlo	Benjamin	Zimmerman	Lynn
Hockert	Todd	Pollock	Michael		

## COMMUNICATIONS COMMITTEE

The NEMSMA Communications Committee is just becoming activated. This committee will be working to help design, build and maintain the electronic communications infrastructure that will be supporting most all of NEMSMA's current and future activities. Communications Committee members include:

Clark	Doug	Hatley	Todd	Nudell	Nick
Corbin	James	Lindberg	David	Pelachik	David
Cox	Louis	Lyle	David	Rogers	James
Gibson	James	McCoy	Deborah	Slattery	Daniel
Grayless	Robert	Murphy	Brett	Waindel	David

## NEMSMA STATISTICS

Number of members (as of 12/12/03): 262

Number of NEMSMA email discussion list members: 388

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